



## **SQUAD FEES - REFUNDS POLICY**

Bilston Swimming Club is a non-profit making organisation and all membership, monthly and termly fees are used wherever possible to provide for the development of swimmers through pool time, coaches, insurance etc.

### **CANCELLED/REDUCED TRAINING SESSIONS**

- The squad fees provide access to membership of a training group/squad and are not for a contracted number of hours training per year, month or week. The fees also include the joining fee and ASA registration. Payments are divided equally across all months.
  - Sometimes training sessions are cancelled for reasons and circumstances that are beyond the clubs control.
  - Sometimes they are cancelled due to competition commitments involving part of the group or conflicting club activities.
  - Where possible the Head/Squad Coach and the Club Executive Committee will endeavour to provide alternative extra pool time when cancellations occur.
- The club operates a no refund policy unless there have been three consecutive weeks of cancelled training sessions with no alternative/extra sessions having been offered. Usually this will relate to a lengthy pool closure for maintenance and repair.

### **ILLNESS AND INJURY**

- Due to the pressure on places within the various squads and the need to fulfil the clubs pool hire commitments, the Executive Committee has decided that Members must pay the full fees due, to keep their place within the section during the period they are not training.
- If after a swimmer has paid their fees they develop a long-term injury or illness during which they are unable to swim for a minimum time of 6 weeks, they can submit a request for a refund of fees for the weeks they have been unable to swim (minus a pro rata contribution for ASA and Club joining fees).
- They should submit their request in writing to the committee detailing their circumstances and their case will be reviewed by the committee at the following monthly meeting.
- It will be at the discretion of the committee as to whether a refund of fees will be offered. The committee's decision will be final.

### **SWIMMERS LEAVING**

- It is recognised that members may wish to leave the club from time to time.
- If a member leaves the club there will not be any refund of fees paid during the calendar month in which they leave.
- A member wishing to leave the club must give the Club Secretary/Chairman written (or email) notice of leaving as per the Club Constitution.
- A member's resignation shall only be deemed to have taken place when the notice has been received by the Club Secretary.
- When fees for upcoming galas or open meets have been paid, these are non-refundable in the event of the swimmers' resignation.
- If a swimmer wishes to later return to the Club this is at the coaches and Executive Committees discretion.